

Job Title: IT Infrastructure Project Manager

Req ID 8755 - Posted 17/06/2019



EUROPEAN SPACE AGENCY

Vacancy in the Directorate of Internal Services.

ESA is an equal opportunity employer, committed to achieving diversity within the workforce and creating an inclusive working environment. Applications from women are encouraged.

Post

IT Infrastructure Project Manager

This post is for a limited duration of 4 years (non-renewable) and is classified A2-A4 on the Coordinated Organisations' salary scale.

Location

ESRIN, Frascati, Italy or ESTEC, Noordwijk, The Netherlands

Description

IT Infrastructure Project Manager in the IT Infrastructure Section, Security and Shared Infrastructure Services Division, Information Technology Department, Directorate of Internal Services.

Duties

Reporting to the Head of Section, the postholder will play an active role in defining, supporting and evolving the shared IT infrastructure services offered by ESA's IT Department. The postholder will interact with the various user communities inside and outside the Department and help ensure that services on offer are in line with customer requirements, industry trends and best practice.

The postholder will be responsible for:

- evolving the Department's shared IT Infrastructure services offer;
- contributing to the design, implementation and evolution of infrastructure automation tools to increase efficiency, speed, simplicity and consistency;
- managing and driving consolidation of the various existing IT Infrastructures within ESA's IT Department;
- supporting IT Infrastructure customers during the onboarding of their applications;
- identifying and proposing evolution requirements resulting from customer interactions;
- preparing business cases, writing project requirements, evaluating and approving industrial proposals;
- managing resulting procurements and service evolutions works from preparation to closure in a timely and effective manner within allocated budget;
- monitoring the evolution of IT infrastructure solutions available on the market, providing for support for defining IT Department roadmaps and strategy;
- supporting IT service managers for services in the postholder's area of knowledge.

Technical competencies

Cloud computing architectures and delivery models
Cloud service brokering and orchestration
Enterprise storage and backup
Datacenter Networking
Cloud security
Management of service contracts
Project and technical management

Business continuity management

Behavioural competencies

Customer Focus
Planning & Organisation
Problem Solving
Results Orientation
Systems & Broader Business Thinking
Teamwork

Education

A Master's degree or equivalent qualification in information/communications technology domain is required.

Other information

For behavioural competencies expected from ESA staff in general, please refer to the ESA Competency Framework.

The working languages of the Agency are English and French. A good knowledge of one of these is required. Knowledge of another Member State language would be an asset.

The Agency may require applicants to undergo selection tests.

The closing date for applications is 15 July 2019.

If you require support with your application due to a disability, please email contact.human.resources@esa.int.

Please note that applications are only considered from nationals of one of the following States: Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, the Netherlands, Norway, Poland, Portugal, Romania, Spain, Sweden, Switzerland, the United Kingdom and Canada and Slovenia.

According to the ESA Convention the recruitment of staff must take into account an adequate distribution of posts among nationals of the ESA Member States. When short-listing for an interview, priority will first be given to internal candidates and secondly to external candidates from under-represented Member States. (<http://esamultimedia.esa.int/docs/careers/NationalityTargets.pdf>)

In accordance with the European Space Agency's security procedures and as part of the selection process, successful candidates will be required to undergo basic screening before appointment.

Recruitment will normally be at the first grade in the band (A2); however, if the candidate selected has little or no experience, the position may be filled at A1 level.