

Job Title: Web and Technology Development Officer

Req ID 8481 - Posted 18/12/2018



EUROPEAN SPACE AGENCY

Vacancy in the Director General's Services.

ESA is an equal opportunity employer, committed to achieving diversity within the workforce and creating an inclusive working environment. Applications from women are encouraged.

Post

Web and Technology Development Officer

This post is classified A2-A4 on the Coordinated Organisations' salary scale.

Location

ESRIN, Frascati, Italy

Description

Web and Technology Development Officer in the Digital Media and Web Production Unit, Channels, Production and Distribution Office, Communication Department, Director General's Services.

Duties

Under the direct authority of the Head of the Digital Media and Web Production Unit, the Web and Technology Development Officer will:

- ensure the continuity of the various ESA Corporate communication channels (e.g. ESA Portal, Space in Images, Space in Videos, Blogs, Intranet Portal) and related services (e.g. search engine, email subscription, analytics) in terms of development, implementation, maintenance and security by selecting and managing in-house and/or external support contracts with regard to infrastructure, CMS-related development/maintenance and web/mobile applications;
- ensure the continuity of ESA video distribution by selecting and managing external support contracts with regard to the implementation and maintenance of:
 - the online platform for ESA video distribution for both the general public and the professional audience;
 - the dedicated interface for any request for ESA videos, in particular from the professional audience (e.g. broadcasters, documentary makers);
 - the online and offline archiving of ESA videos;
- manage the development, implementation and maintenance of a communication channel dedicated to the distribution of live content (ESA Web TV) by selecting in-house and/or external support contracts with regard to infrastructure, equipment, software development, play-out automation, media asset management and streaming services;
- manage any contracts in place and new ones with regard to the day-to-day operation of the services, equipment and/or software falling under the responsibility of this post;
- manage the definition, implementation and maintenance of IT solutions for the Unit and Department with regard to system administration, maintenance and security;
- propose and manage the implementation of innovative IT solutions with regard to automatic content distribution, statistical tools (and associated monitoring), online forms, search engine optimisation, etc.;
- support the Head of Unit with regard to the timely publication of editorial and multimedia content via any of the ESA online communication channels;
- provide technical support to the Department when required and provide, on its behalf, the technical interface with the IT Department and Security Office (in particular ESACERT);

Moreover, the incumbent will act in direct coordination with the Head of Office to ensure the management of the contracts needed to produce and ensure the distribution of digital and web material such as web stories, videos and visuals.

Technical competencies

State-of-the-art knowledge in area of responsibility at required level
Knowledge of ESA Communication existing publishing systems
Knowledge of computerized systems
Experience in managing complex IT related projects
Experience in selecting and managing external support contracts

Behavioural competencies

Customer Focus
Planning & Organisation
Communication
Relationship Management
Innovation & Creativity

Education

Applicants for this post should have a Master's degree in computer science or equivalent qualification.

Additional requirements

Demonstrated ability and experience in managing complex Communication IT-related projects. The post requires an excellent knowledge of computerised systems and knowledge of relevant ESA corporate applications and ESA Information Technology Department processes and workflows will be considered an asset. Familiarity with existing Communication Department publishing systems will be highly appropriate. Capacity to work well under pressure and to tight deadlines.

Other information

For behavioural competencies expected from ESA staff in general, please refer to the ESA Competency Framework.

The working languages of the Agency are English and French. A good knowledge of one of these is required. Knowledge of another Member State language would be an asset.

The Agency may require applicants to undergo selection tests.

The closing date for applications is 28 January 2019.

If you require support with your application due to a disability, please email contact.human.resources@esa.int.

Please note that applications are only considered from nationals of one of the following States: Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, the Netherlands, Norway, Poland, Portugal, Romania, Spain, Sweden, Switzerland, the United Kingdom and Canada and Slovenia.

According to the ESA Convention the recruitment of staff must take into account an adequate distribution of posts among nationals of the ESA Member States. When short-listing for an interview, priority will first be given to internal candidates and secondly to external candidates from under-represented Member States. (<http://esamultimedia.esa.int/docs/careers/NationalityTargets.pdf>)

In accordance with the European Space Agency's security procedures and as part of the selection process, successful candidates will be required to undergo basic screening before appointment.

Recruitment will normally be at the first grade in the band (A2); however, if the candidate selected has little or no experience, the position may be filled at A1 level.