

Job Title: IT Business Intelligence Applications Project Manager

Req ID 6541 - Posted 21/12/2018



EUROPEAN SPACE AGENCY

Vacancy in the Directorate of Internal Services.

ESA is an equal opportunity employer, committed to achieving diversity within the workforce and creating an inclusive working environment. Applications from women are encouraged.

Post

IT Business Intelligence Applications Project Manager

This post is classified A2-A4 on the Coordinated Organisations' salary scale.

Location

ESRIN, Frascati, Italy or ESTEC, Noordwijk, the Netherlands.

Description

IT Business Intelligence Applications Project Manager in the Project and Portfolio Management Section, Business Digitalisation Division, Information Technology Department, Directorate of Internal Services.

The IT Business Intelligence Applications Project Manager is responsible for the efficient and proper management and delivery of IT solutions, in particular in the portfolio of Data Analytics and Business Intelligence.

Duties

The main tasks and responsibilities will include:

- Supporting customer representatives in the definition of business needs and requirements; Translating and consolidating those requirements into technical specifications;
- planning and implementing agreed IT solutions, throughout the project life cycle, from preparation to closure, including analysis, design, development (i.e. instantiation, composition and customisation of tools), testing and hand-over to operations and managing all related procurements and contracts;
- organising and leading project teams and managing supplier performance;
- monitoring and controlling project scope, cost, schedule, quality, issues and risk, taking appropriate action on any deviations and ensuring compliance with QMS procedures and adopted project methodology;
- providing regular and comprehensive status and progress reports to the Head of Section and governance hierarchy, prioritising critical topics as required;
- providing expert support to business counterparts, identifying areas for improvement in business processes, providing possible solutions compliant with the IT strategy;
- monitoring the evolution of portfolio-related solutions available on the market and providing advice;
- performing any other activities as deemed appropriate to cope with emerging needs within the IT Department.

The postholder will also support:

- business change managers in identifying potential change management issues and devising appropriate solutions;
- the definition of roadmaps, including high-level needs analysis, solution evaluation and preparation of business cases related to proposed solutions;
- the solution architect by aligning evolving solutions with the overall Corporate Information System architecture, regarding any change within the related portfolio involving major or minor enhancements;
- account managers in providing input to the Department account plan preparation and in ensuring accurate planning and forecasting of costs.

Technical competencies

Business intelligence tool
Data modelling and database design
ERP solutions knowledge
Knowledge of SAP solutions
Information technology security

Behavioural competencies

Communication
Customer Focus
Responsible Decision-Making
Relationship Management
Problem Solving
Results Orientation
Planning & Organisation

Education

Applicants should have a Master's degree in IT engineering or in a relevant business area and a solid work background in the disciplines related to the tasks under consideration. Project management certification would be an asset.

Additional requirements

- Proven experience in managing and leading complex BI projects from design to deployment;
- At least ten years proven experience in the design, build and deployment of BI systems and reporting in the areas of HR, Finance and Procurement;
- Excellent presentation and negotiation skills are required together with the ability to work effectively in a diverse team environment;
- Data analytics, BI and data visualisation architecture design, advanced knowledge of one or more tools available on the market such as Tableau, Microstrategy, Microsoft Power BI;
- Advanced knowledge of design and implementation of multidimensional information models and OLAP cubes;
- Advanced knowledge of one or more databases such as Exasol, Oracle DB, SAP Hana, MySQL or Teradata.

Other information

For behavioural competencies expected from ESA staff in general, please refer to the ESA Competency Framework.

The working languages of the Agency are English and French. A good knowledge of one of these is required. Knowledge of another Member State language would be an asset.

The Agency may require applicants to undergo selection tests.

The closing date for applications is 20 January 2019.

If you require support with your application due to a disability, please email contact.human.resources@esa.int.

Please note that applications are only considered from nationals of one of the following States: Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, the Netherlands, Norway, Poland, Portugal, Romania, Spain, Sweden, Switzerland, the United Kingdom, Canada and Slovenia.

According to the ESA Convention the recruitment of staff must take into account an adequate distribution of posts among nationals of the ESA Member States. When short-listing for an interview, priority will first be given to internal candidates and secondly to external candidates from under-represented Member States. (<http://esamultimedia.esa.int/docs/careers/NationalityTargets.pdf>)

In accordance with the European Space Agency's security procedures and as part of the selection process, successful candidates will be required to undergo basic screening before appointment.

Recruitment will normally be at the first grade in the band (A2); however, if the candidate selected has little or no experience, the position may be filled at A1 level.