

Job Title: IT Business Analyst

Req ID 641 - Posted 27/07/2017



EUROPEAN SPACE AGENCY

Vacancy in the Directorate of Internal Services

ESA is an equal opportunity employer, committed to achieving diversity within the workforce and creating an inclusive working environment. Applications from women are encouraged.

Post

IT Business Analyst

This post is classified A2 - A4 on the Coordinated Organisations' salary scale.

Location

ESTEC, Noordwijk, The Netherlands

Description

The IT Business Analyst will report to the Head of the Corporate Business Process Office in the Information Technology Department, Directorate of Internal Services and will be responsible for ensuring that data across all corporate IT systems is managed in line with ESA and departmental strategy and policies.

Duties

- Maintaining Agency corporate data consistently across the corporate system landscape and corporate processes and aligning it with the corporate process model;
- Guaranteeing data consistency via appropriate controls, in place or to be established;
- Analysing the high-level data flow between corporate systems to ensure the integrity and consistency of the overall corporate systems business architecture, including interfaces with local systems;
- Proposing improvements to the systems or contributing to the assessment of ICT solutions to avoid multiple data entry and increase the dissemination of data across corporate applications and systems;
- Identifying and standardising the use and governance of information in support of the overall global business strategy;
- Improving and maintaining the corporate process data model;
- Contributing, with a business perspective, to the design and implementation of new corporate solutions;
- Ensuring that new systems or major evolutions of existing systems are coherent with the corporate data model, together with the project teams within the IT department;
- Analysing business requirements related to corporate systems solutions;
- Providing advice on how to optimise the use of existing tools and systems, contributing to the update of the relevant business procedures;
- Performing any other activities, as deemed appropriate to cope with emerging needs within the IT Department in the area of competence.

Technical competencies

IT business process design
ERP solutions knowledge
Data management technology
Data modelling and database design
Business intelligence tool

Behavioural competencies

Problem solving
Results orientation

Communication
Planning & organisation
Relationship management
Customer focus

Additional requirements

Applicants should have more than ten years of professional experience in business process design, or management, for large ERP solutions.

Education

Applicants for this post should have a Master's degree in a relevant discipline such as computer engineering, business administration or similar.

Other information

For behavioural competencies expected from ESA staff in general, please refer to the [ESA Competency Framework](#).

The working languages of the Agency are English and French. A good knowledge of one of these is required. Knowledge of another Member State language would be an asset.

The Agency may require applicants to undergo selection tests.

The closing date for application is **23 August 2017**

If you require support with your application due to a disability, please email contact.human.resources@esa.int.

Please note that applications are only considered from nationals of one of the following States: Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, the Netherlands, Norway, Poland, Portugal, Romania, Spain, Sweden, Switzerland, the United Kingdom and Canada and Slovenia.

Priority will first be given to internal candidates and secondly to external candidates from under-represented Member States.

In accordance with the European Space Agency's security procedures and as part of the selection process, successful candidates will be required to undergo basic screening before appointment.