

Job Title: Senior Evaluation Officer

Req ID 421 - Posted 10/08/2017



EUROPEAN SPACE AGENCY

Vacancy in the Director General's Services.

ESA is an equal opportunity employer, committed to achieving diversity within the workforce and creating an inclusive working environment. Applications from women are encouraged.

Post

Senior Evaluation Officer

This post is classified A2 - A4 on the Coordinated Organisations' salary scale.

Location

ESA Headquarters, Paris, France

Description

Senior Evaluation Officer in the Evaluation and Quality Management Office, Internal Audit and Evaluation Service, Director General's Services

Duties

The postholder has the following tasks with the overall objective of strengthening the Agency's capabilities for transforming the way ESA delivers its products and services:

- planning and conducting evaluations of the status of ESA activities: assessing their achievements against objectives, requirements and resource constraints and recommending measures for optimising the usage of Agency resources;
- developing and enhancing capabilities - including methods such as lean reviews, benchmarking - for analysing business processes and their outcomes;
- liaising with ESA Directorates' Quality Managers for the effective evolution of the Agency's Quality Management System;
- initiating and guiding implementation of improved management processes and work methods; participating to investigations, as required.

Technical competencies

Process engineering
Business analysis
Quality Management Systems

Behavioural competencies

Communication
Continuous Learning
Relationship Management
Responsible Decision-Making
Systems & Broader Business Thinking
Teamwork

Additional requirements

Candidates need to have well developed interpersonal skills. Good knowledge of the ESA activities, as well as of the ESA Quality Management System and Financial Systems are strong assets. Applicants must demonstrate excellent analytical, strategic,

communication and coordination skills and the ability to provide quality synthetic output against tight deadlines.

Education

Applicants for this post should have a Master's degree in engineering or business administration with relevant experience in business process analysis.

Other information

For behavioural competencies expected from ESA staff in general, please refer to the ESA Competency Framework.

The working languages of the Agency are English and French. A good knowledge of one of these is required. Knowledge of another Member State language would be an asset.

The Agency may require applicants to undergo selection tests.

The closing date for application is 21 September 2017.

The Agency may require applicants to undergo selection tests.

If you require support with your application due to a disability, please email contact.human.resources@esa.int.

Please note that applications are only considered from nationals of one of the following States: Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, the Netherlands, Norway, Poland, Portugal, Romania, Spain, Sweden, Switzerland, the United Kingdom and Canada and Slovenia.

Priority will first be given to internal candidates and secondly to external candidates from under-represented Member States.

In accordance with the European Space Agency's security procedures and as part of the selection process, successful candidates will be required to undergo basic screening before appointment.