

## Job Title: Business Intelligence Analyst

Req ID 621 - Posted 01/06/2017



### EUROPEAN SPACE AGENCY

Vacancy in the Directorate of Telecommunications and Integrated Applications.

ESA is an equal opportunity employer, committed to achieving diversity within the workforce and creating an inclusive working environment. Applications from women are encouraged.

#### Post

Business Intelligence Analyst

This post is classified A2 - A4 on the Coordinated Organisations' salary scale.

#### Location

ECSAT, Harwell, United Kingdom

#### Description

Business Intelligence Analyst in the Future Telecom Programme Acquisition Section, Future Project Division, Telecommunication Technologies, Products and Systems Department, Directorate of Telecommunications and Integrated Applications.

The postholder will report to the Head of the Section. The Section is responsible for analysing the satcom and telecom markets, the business environment and opportunities with potential business partners, and for the market intelligence activity.

#### Duties

- monitoring and assessing the satcom and telecom markets evolutions and changes in the business environment;
- analysing telecom business trends and business needs of internal and external stakeholders, recommending business intelligence solutions to satisfy those needs;
- developing and supporting a systematic approach for the collection of telecom and satcom market information supported by information technology tools;
- adapting the business intelligence framework, business analysis tools and collection/processing plans to the dynamically changing needs of ESA and for external stakeholders;
- supervising the training of users and system administrators in the different roles;
- gathering feedback on the quality of the market/business intelligence framework, managing change and evolution to optimise its usefulness;
- coordinating support provided by corporate services related to business intelligence framework implementation and maintenance.

#### Technical competencies

Business intelligence analysis

Data mining

Satellite telecommunications market

#### Behavioural competencies

Systems & Broader Business Thinking

Customer Focus

Innovation & Creativity

Planning & Organisation

Results Orientation

#### Education

Applicants for this post should have a master's degree in business administration or an equivalent qualification. Specialisation in business intelligence will be considered an asset.

#### Other information

For behavioural competencies expected from ESA staff in general, please refer to the ESA Competency Framework.

The working languages of the Agency are English and French. A good knowledge of one of these is required. Knowledge of another Member State language would be an asset.

The Agency may require applicants to undergo selection tests.

The closing date for application is **29 June 2017**.

If you require support with your application due to a disability, please email [contact.human.resources@esa.int](mailto:contact.human.resources@esa.int).

Please note that applications are only considered from nationals of one of the following States: Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, the Netherlands, Norway, Poland, Portugal, Romania, Spain, Sweden, Switzerland, the United Kingdom and Canada and Slovenia.

Priority will first be given to internal candidates and secondly to external candidates from under-represented Member States.

In accordance with the European Space Agency's security procedures and as part of the selection process, successful candidates will be required to undergo basic screening before appointment.